

The role of CRAIs in the new pedagogy involving virtual learning and MOOCs:

The University of Queensland Library experience

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University of Queensland 2014

Faculties

- Business Economics & Law
- •Engineering, Architecture & Information Technology
- Health & BehaviouralSciences
- •Humanities & Social Sciences
- Medicine and Biomedical Sciences
- Science

Students

- 50,749 students
- 11,155 international students representing 140 nations
- 37,631 undergraduate students
- 13,118 postgraduate students



University strategy / Library mission

Learning Plan 2013-17

"it is the pedagogy that drives our choice of the technology that we use in our teaching, and that the technological tools must be used to enhance the key attributes of good teaching and learning" (McManus, 2012, p. 52)

Library Mission

is to support the University's strategic goals by "providing access to high quality scholarly information resources, client focused services, and physical and online spaces that support teaching and research at the University."



University of Queensland Library Collection

- Over 2 million physical format resources
- Over 116,800 distinct journal titles in electronic and/or physical format
- Over 1,000 databases to guide clients to content
- Multiple copies of textbooks held, including copies in High Use Collections for quick access
- Over 1,000,000 electronic books
- Over 38,000 DVDs, VHS, video streams, and audio CD items
- Comprehensive quick reference collection
- Extensive manuscript, microform and pictorial collections



Teaching and Learning Service (TALS) 2011 – March 2015

Responsible for:

- Learning Resources
- Developing online instructional tutorials
- Developing and delivering generic information skills classes
- Document delivery for library staff and students
- Collection Maintenance
- Frontline Circulation services
- Student I.T. assistance (AskIT)
- Research Help



Learning Resources Service

Provides access to electronic and print resources including:

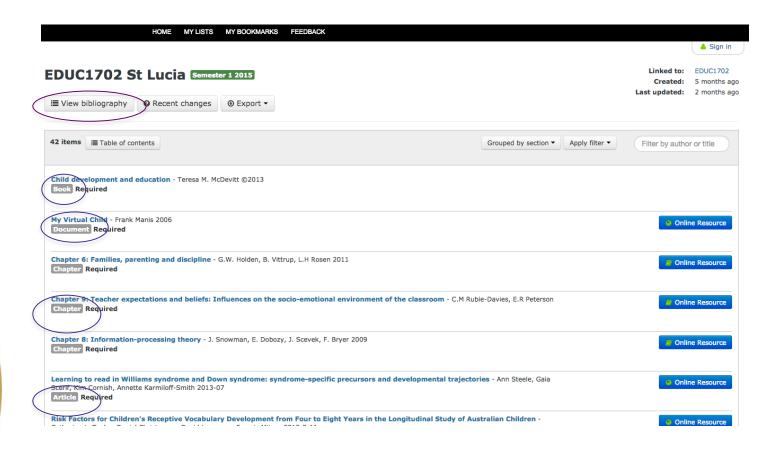
- Books
- Chapters
- Journal articles
- Streamed multimedia

Lists are linked directly to:

- MyLibrary
- BlackBoard
- Electronic Course Profile
- Library homepage

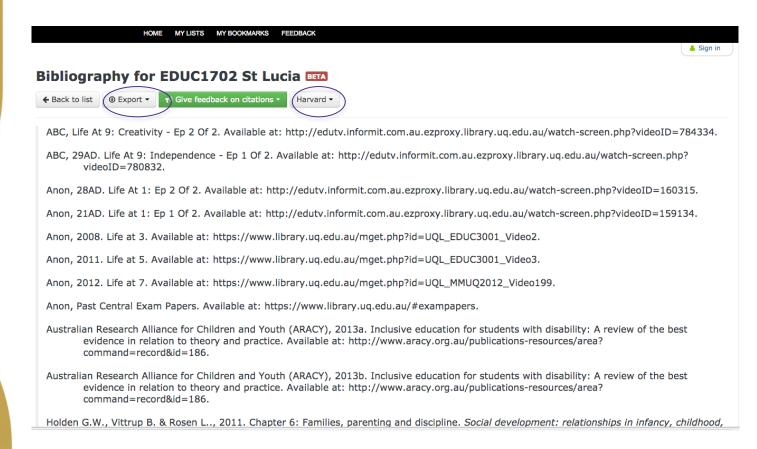


Reading list created in Talis





Reading list – bibliography view





Online Tutorials

Home > Help > Online Tutorials

Online Tutorials

Tutorials and videos

→ Online tutorials

LIBRARY 101 - in Learn.UQ

Locating, using and researching in your Library - a self-paced online tutorial.

Law online tutorial

Research for Law students.

lynda.com

Software and skills in I.T., design, business and more - online training videos and tutorials.

- 1. Choose the organisational log in option, type www.uq.edu.au
- 2. Click Go
- 3. Enter your UQ username and password
- Understanding information resources
- ▶ Finding information resources
- ▶ Bibliographic software
- ▶ Branch libraries and virtual tours



Library 101





Home

Contents

Start at Module 1 or choose a Module that suits your need. There are links to Checklists, Activities and Quizzes at the end of modules that will allow you to assess your understanding of that module's content.

Module 1

Finding your Library, Study Spaces & Computers



Module 4

Next Steps: Journal Articles & Specialised Information



Module 2

Finding your Learning Resources & Borrowing



Module 5

Evaluating, Referencing & Writing



Module 3

Assignment First Steps: Searching for Information



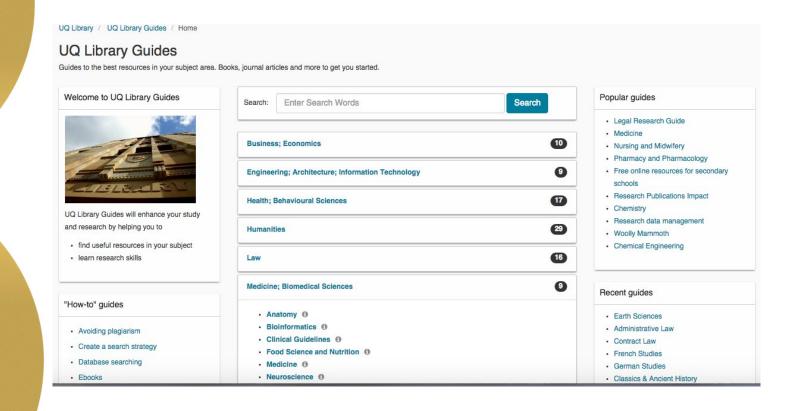
Module 6

Further Help



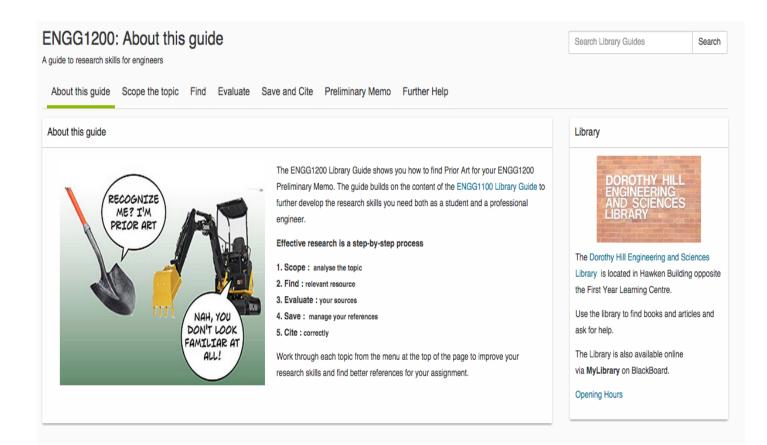


Library Guides





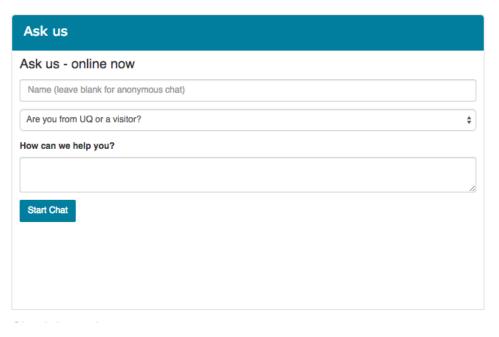
Private Guides





Virtual Assistance

Ask the Library - online chat



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| > Ask the Library - online chat |
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| ISBN ALLOCATION |
| LIBRARY STRATEGIC PLANNING 2013 |
| FRIENDS OF THE LIBRARY |
| |



Referencing Software Support

Home > Research Support > Referencing software > Training and support

Training and support

Referencing software support group

- → Monday to Friday, 9am to 4pm
- → Phone: (07) 3365 6063
- → Email: refhelp@library.uq.edu.au
- → Ask the Library: chat, search our FAQs or email a question.

For out-of-hours email enquiries, we will contact you as soon as our service is next available.

We can help with:

- → EndNote
- → EndNote online
- → RefWorks
- → Mendeley (free version)

EndNote how-to guides

Our EndNote guides can help you:

- → build your EndNote Library
- → with EndNote and Microsoft Word
- troubleshoot common and advanced problems

Training

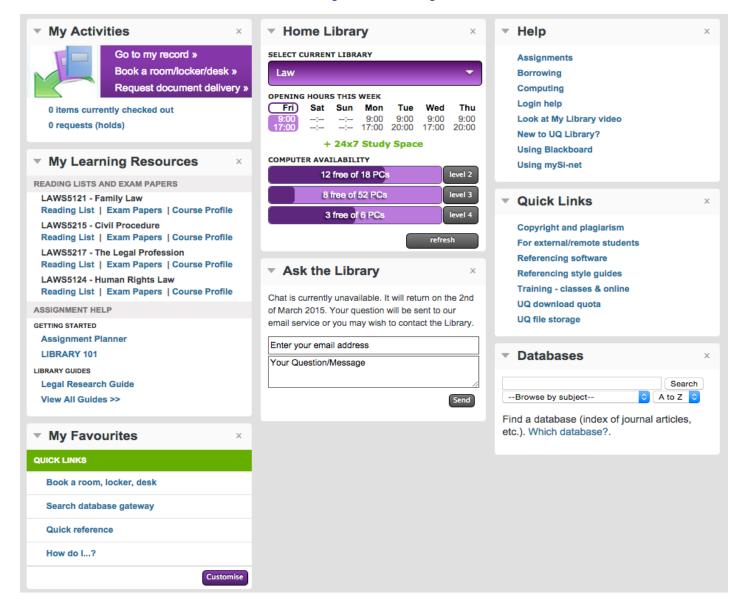
Book in to an EndNote training class.

RESEARCH SUPPORT RESEARCH OUTPUT AND IMPACT RESEARCH COLLABORATION TOOLS RESEARCHERID INFORMATION AND SUPPORT REFERENCING SOFTWARE > Training and support EndNote > EndNote online > RefWorks > Mendeley RESEARCH ANALYSIS AND CURATION **TOOLS** DIGITISATION **5 TOP TIPS FOR NEW RESEARCHERS PUBLICATIONS LABORATORY**

REQUEST DOCUMENT DELIVERY



MyLibrary





Copyright

Copyright quick guides

- → Teaching PDF version (91 KB)
- → Use of images in PowerPoint presentations PDF version (18 KB)
- → Blackboard PDF version (91 KB)
- → Hardcopy course readers What can I include? 🔁 PDF version (18 KB)
- → Television and radio broadcasts (21 KB)
- → Copyright permissions (24 KB)
- → Lecture recording (17 KB)
- → Theses and publication (15 KB)
- → Guest lecturer guide to copyright (18 KB)

Copying for research or study

- → Copying for personal research or study
- > Copying from the Internet

Copying for teaching

- → Text copying guide
- → Text copying frequently asked questions staff only
- → Broadcast copying guide
- → Broadcast copying frequently asked questions staff only
- → Music licence copying guide

Creating copyright material

- → UQ Intellectual Property Policy for Staff, Students and Visitors
- → Authors' moral rights
- → Creative Commons licence

COPYRIGHT

QUICK GUIDES

COPYING FOR RESEARCH OR STUDY

EDUCATIONAL COPYING

TEXT & GRAPHICS EDUCATIONAL COPYING

BROADCAST EDUCATIONAL COPYING GUIDELINES

MUSIC LICENCE COPYING GUIDELINES

SAMPLING AGREEMENT WITH CAL (FULL)

UQ COURSEPACKS AND COPYRIGHT

CONTACTS



Tom Joyce

UQ Copyright Lawyer Email: t.joyce@library.uq.edu.au

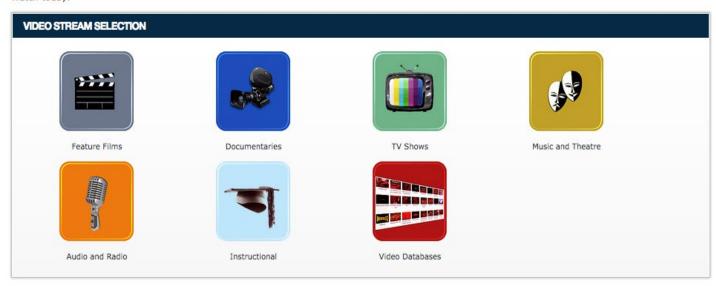
Phone: (07) 3365 6755

Offline - search FAOs



Multimedia

Watch today.







MOOCs and UQx

The UQx team is tasked with:

- Exploring best practices in teaching and learning through technology-enabled methods and transfer this back to the campus.
- Collaborating with top research institutions that are seeking to enhance their on-campus learning.
- Providing access to emerging technologies, rich sources of data, and collaborative insights from edX consortium members.
- Providing the opportunity to expand UQ's reach to learners around the globe (UQx).



UQx and the Library

Library support for UQ MOOCs includes:

- Copyright
- Licensing
- Identifying Open Educational Resources (OER) textbooks, articles, book chapters, media, etc
- Working with publishers
- Assisting in identifying/creating open alternatives to copyrighted material



Open Educational Resources – Private Guide

Open Educational Resources: eTextbooks

Search Library Guides

This guide lists open educational sources for MOOCs.

MOOC platforms

eTextbooks Open journals Multimedia Creative commons Images Copyright

Blogs & news

Further help

eTextbooks

Get started



Altered Book - Portland by Imajica Amadoro (CC BY-NC-ND 2.0)

The availability of etextbooks has remained low as major publishers seek to maintain their control of the academic textbook market, however as the open access movement, the open education movement and MOOCs have advanced, a range of freely available etextbook options have appeared. Use the links on this page to explore what is currently available.

Open access textbooks

- · College Open Textbooks
- OpenStax CNX
- · Open Textbook Library
- Global Text Project
- WlkiBooks
- · Open SUNY Textbooks
- · Open Culture
- · OER Commons Textbooks
- OpenStax College
- · The Global Text Project
- · Project Gutenberg
- · Directory of Open Access Books

The impact of a free book by Open Stax

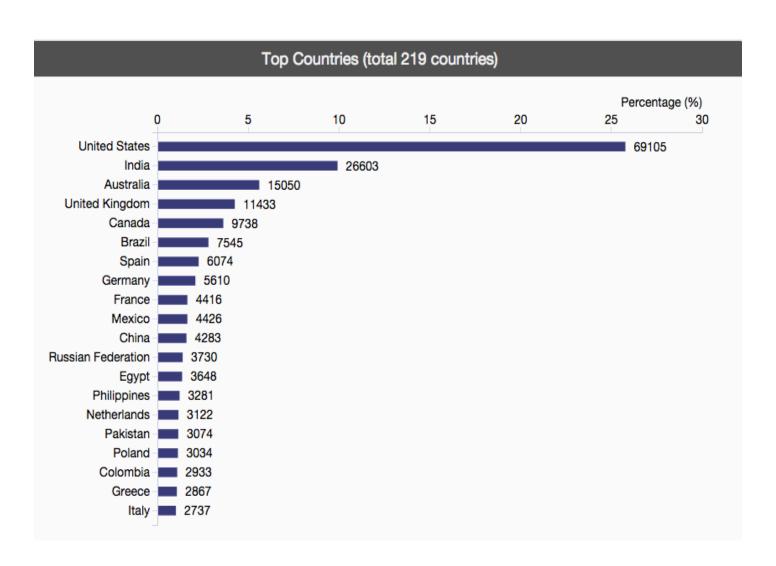


UQx enrolments

| Course | Total Enrolments | Enrolments/D ay | Certificates given |
|------------|---------------------|--------------------|--------------------|
| Tropic101x | 10903 | 65 | 529 |
| Think101x | 125873 | 551 | 5034 |
| Hypers301x | 8705 | 52 | 242 |
| Bioimg101x | 19256 | 111 | 1226 |
| World101x | 18210 | 83 | 810 |
| Write101x | 64846 | 257 | 1271 |
| Crime101 | 18850 | 61 | 1363 |
| Denial101x | 16096 | 64 | Course still going |

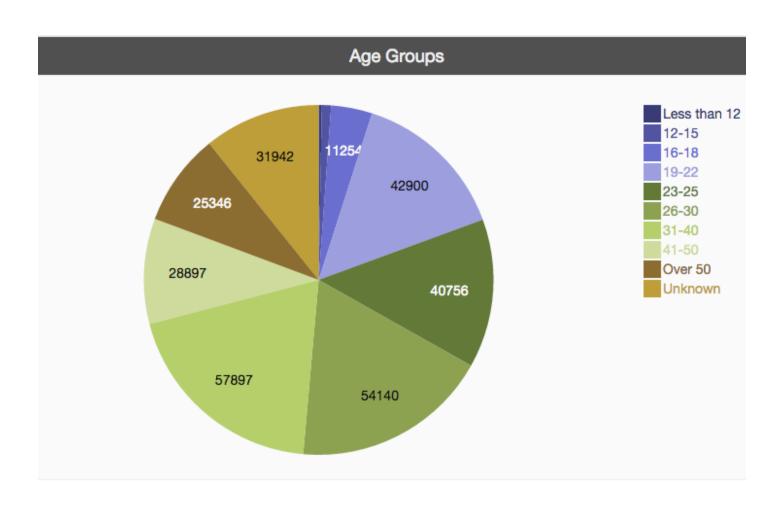


UQx Enrolment Demographics - Countries



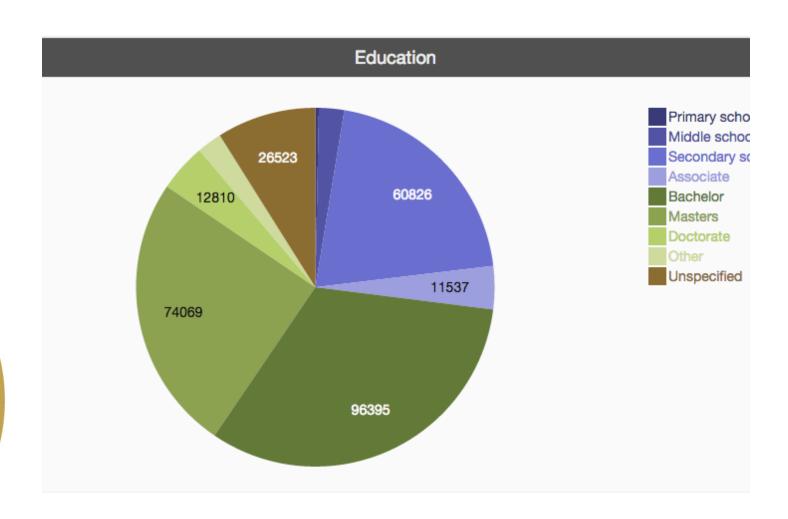


UQx Enrolment Demographics - Age Groups





UQx Enrolment Demographics - Education





Library support – using existing expertise

The Library can support MOOCs through:

- Relationships with publishers
- Copyright knowledge and expertise
- Existing services Chat virtual assistance for MOOC students

Creating reading lists and library guides

 Sourcing open access resources with the right Creative Commons license